

CFA



Chinhae, Korea



Q My family is coming later than me. Will I be assigned to military family housing before they arrive?

A Yes. You may be assigned 30 days in advance of your family's arrival. Please note that you are required to provide the Housing Service Center (HSC) with your family's flight itinerary.

Q My family is coming earlier than me. Can they be assigned housing before I arrive?

A Yes, if you have an Advance Travel of Dependents authorization. Your spouse must check in to the HSC upon their arrival with all the required documentation and valid power of attorney, allowing them to accept housing on your behalf. If your family arrives without an approved Advance Travel of Dependents, they are not entitled to any housing or temporary lodging allowances. Also, they will not be eligible for housing referral services and furnishings support.

Q What type of electrical service is used?

A In Command Fleet Activities Chinhae (CFAC) Military Family Housing (MFH) uses 110V-120V, and off-base rental housing uses 220V. Landlords of off-base rental housing will provide 3 portable transformers for unaccompanied members and 5 transformers for accompanied members.

Q What is housing like in the surrounding community?

A In South Korea, high-rise apartments are the most popular type of housing. Still, our realtors might have other options such as houses and villas available to show you. Due to a high rise in fair market value and new real estate tax regulations, rental properties are very limited.

Q Do homes have central heat and air conditioning?

A Each MFH is equipped with independent HVAC, and control switches are located in all bedrooms, hallway, living room, and kitchen. Also, most off-base rental housing has no central heat and air conditioning but have individual control switch for gas heater/boiler and air conditioning, respectively.



Q If I have too much furniture, will the government store it for me?

A Local and on-base storage for excess Household Goods (HHG) do not exist. On-base housing in Chinhae is fully furnished. Personnel living on base will be limited to 2,500 pounds (net) or 25 percent (net) of weight allowance, whichever is greater.

Q Should I bring my own major appliances?

A This is not recommended. The HSC will provide a stove, refrigerator, microwave, washer, and dryer for the duration of your tour. On-base units are equipped with major appliances.

Q How can I find housing in the community if I don't speak the language?

A The HSC's counselors are bilingual and very knowledgeable. They will assist with the language barrier. They will serve as the translator, as well as provide insight and knowledge of what's available in the community.

Q How can I set up the Internet and cable TV?

A For on-base residents, AFN with 17 channels is provided. They will also receive information regarding commercial Internet and cable TV from HSC staff, so they can visit and register at the location provided by HSC staff. For off-base housing residents, basic TV channels and basic Internet service are provided by the landlord.

Q What is the overall move-in process to apply for MFH?

A Once you contact us via Housing Early Assistance Tool (HEAT), email, and DSN, we request you to submit required documents such as PCS/TCS order, housing application form (DD1746), etc. When you submit all the necessary documents, the HSC will put your name on the list of incoming members, and we will provide MFH smoothly before your arrival.





Q What is the overall move-in process for off-base housing?

A Once you contact us via HEAT, email, and DSN, we request you to submit required documents such as PCS/TCS order, housing application form (DD1746), etc. When you submit all the necessary documents, the HSC will schedule a Housing Referral Service (HRS) orientation to give you overall guidance and help you choose your property. Once you have selected a property, the HSC will help you complete the lease agreement.

Q How can I decide to move into on/off-base housing? Can I choose? Who should I contact?

A MFH is assigned to active duty service members with dependents. If service members want to live in off-base housing when MFH is available, they need approval from the Installation Commanding Officer (ICO) via HSC. Civilian members with dependents are encouraged to live in off-base housing. Equally, approval by ICO via HSC is needed for them to live in MFH.

Q Can I bring my own furniture to MFH?

A Chinhae MFH is provided fully furnished, which includes furniture, bed sets, appliances, and even light bulbs, so it is not necessary to bring large furniture. You may bring your own electric devices like a computer, coffee machine, TV, etc. Also, you are not allowed to take out government-owned property. Personnel living on base will be limited to 2,500 pounds (net) or 25 percent (net) of weight allowance, whichever is greater.

Q Does HSC have loaner furniture?

A The HSC provides temporary loaner furniture. You can use it for 90 days on arrival and 60 days on departure.

Q How many days am I authorized to use Temporary Lodging Allowance (TLA)?

A Generally for service members, TLA is authorized 60 days on arrival and 10 days on departure. For civilian members, TLA is authorized 90 days on arrival and 30 days on departure. The authorized period may be different depending on your organization.